

# CASMED'S FIELD RESPONSE TO LABOUR MIGRATION AND HEALTH DISPARITIES IN MOLDOVA

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## **MOLDOVA: COUNTRY PROFILE**

**CHF 178** 

3 684 Lei

Average monthly pension



**CHF 135** 

2 778 Lei

Minimum pension



**71.33** years

Life expectancy at birth, both sexes

2020

2.5 million people



2024

2.4 million people



100 000 refugees have sought shelter in Moldova





### **MOLDOVA: HEALTH SYSTEM**



5.2% of GDP

Total healthcare expenditures for 2023

Doctors who left the medical system over the past 25 years (approx. 3,400)



Healthcare spending per capita

5,137.5 lei (approx. 250 CHF)



9 630 Total number of medical doctors

Active doctors are at retirement age



43.1% of doctors

**44.5% of nurses** 





## HEALTH STAFF MIGRATION CAUSES AND EFFECTS

#### **Economic Factors**

- High living costs
- Family safety concerns
- Limited access to quality education for children
- Insufficient social protection
- Low wages
  - Migration for better pay
  - Staff dissatisfaction
  - Loss of skilled professionals

## **Work Conditions**

- High stress
- Excessive workload
- Lack of malpractice insurance
- Outdated equipment
  - Prolonged stress results in burnout
  - Staff migrate for better working conditions
  - · Decreased quality of care
  - Limited healthcare access in rural areas







- Corruption
- Politically influenced hiring
- Limited career advancement
  - Frustration leads to migration for meritbased jobs
  - Professionals leave for career growth



- Lack of respect from patients or colleagues
- Hostile work environment
  - Higher turnover
  - Seeking better workplace respect



- Rigid residency system
- Few specialization opportunities
  - Pushing young professionals to go abroad for better training and specialization opportunities











# CASMED'S EXPERIENCE IN RETAINING MEDICAL STAFF

**Changing Mindsets** 

**Professional Development** 



**Empowering Nurses** 

**Improved Working Conditions** 

**Training Caregivers** 



## **Changing Mindsets**

- Encouraging personal and professional growth
- Encouraging nurses to change self-perception and discover their potential
- Focus on skill development and overcoming internal fears



Fitness class for seniors and volunteers

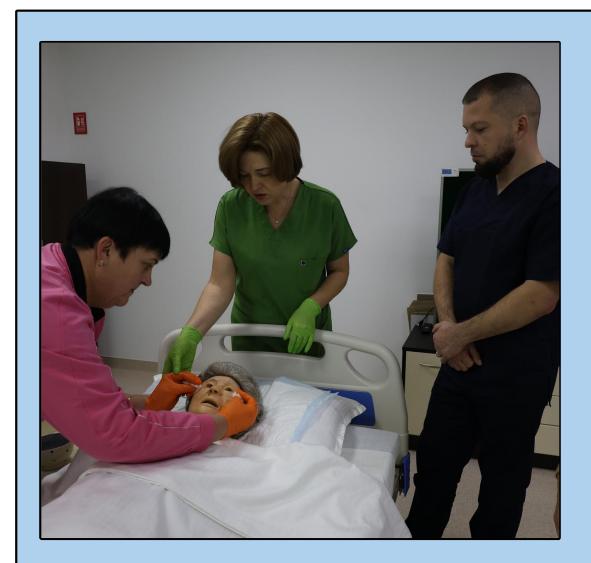


Childcare vocational course

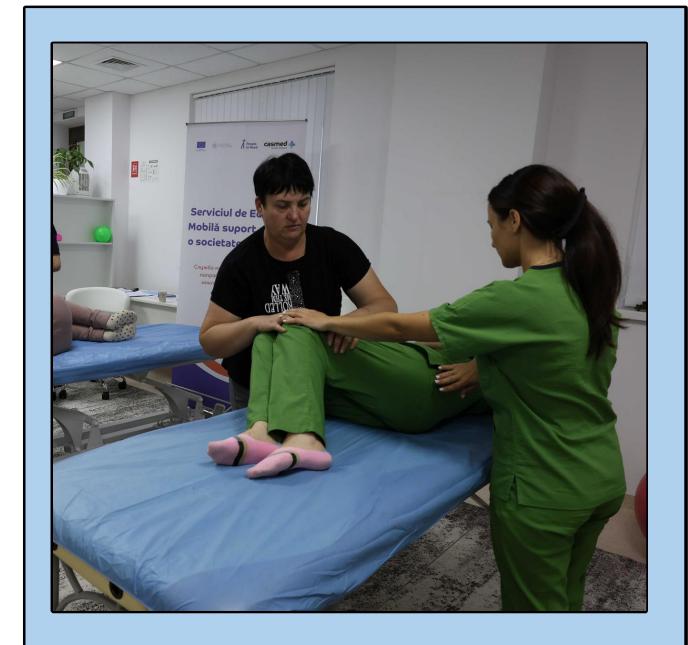


# **Professional Development**

- Psycho-pedagogy
   Program for nurses
   aspiring to be trainers
- Enhancing skills to teach caregivers and volunteers proper care techniques



Training of medical personnel by CASMED nurses

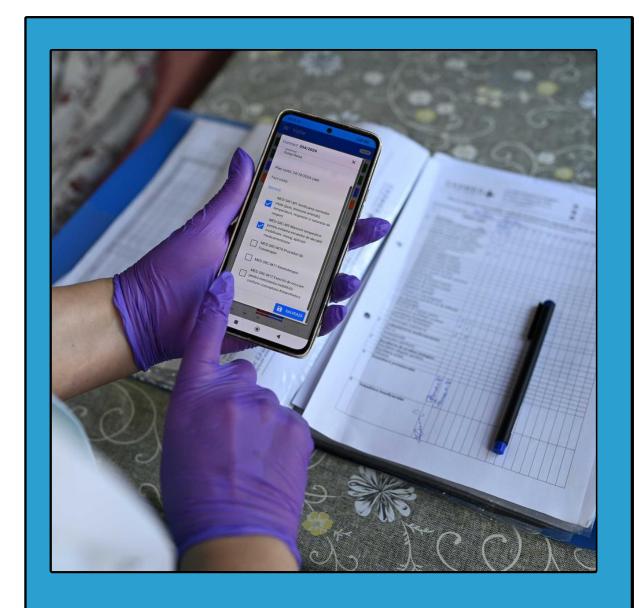


Training of medical personnel by CASMED nurses

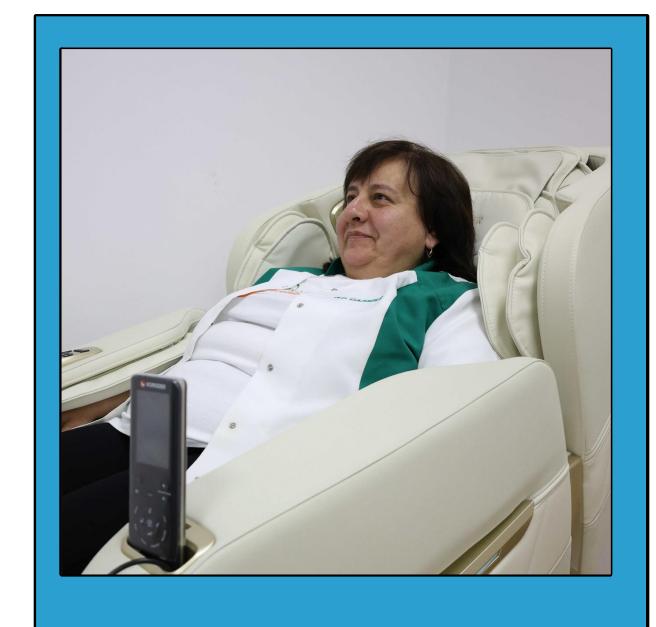


## **Improved Working Conditions**

- Access to psychological consultations
- Discounts on massages at the Recovery Center
- Annual activities to strengthen team relationships
- Birthdays off to promote work-life balance
- Dedicated software



Digital records

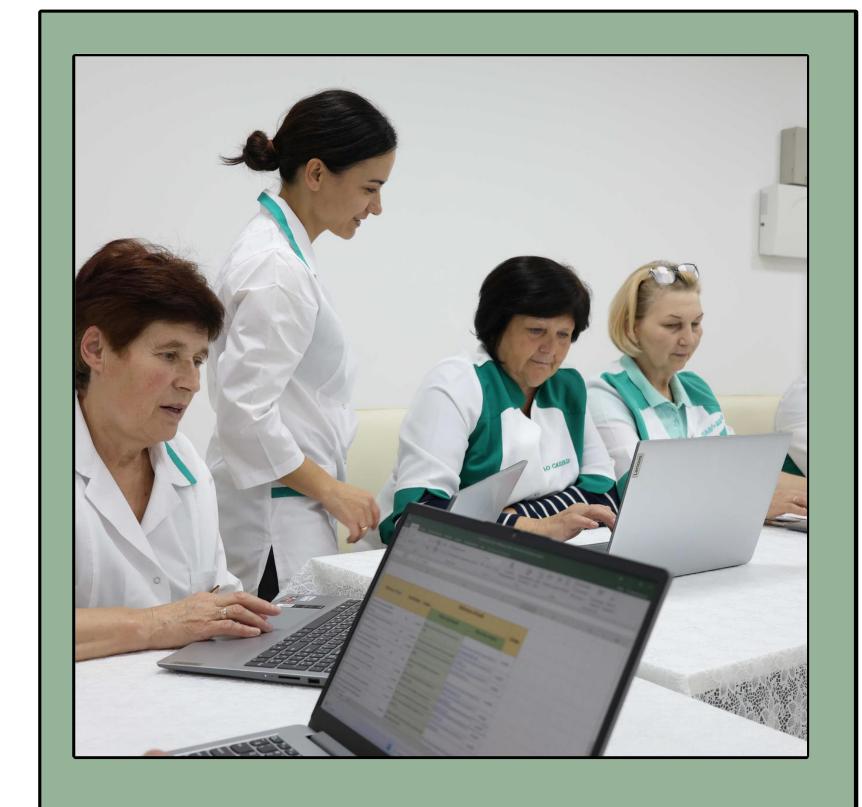


Relaxation retreat



# **Empowering nurses**

- Encouraging open dialogue and feedback from all team members
- Fostering responsibility through involvement in organizational growth
- Fostering a culture of collaboration and shared ownership



Nursing team strategy session



# **Training caregivers**

- Training caregivers in basic healthcare tasks, like hygiene and wound care
- Caregivers work under nurse supervision to ensure quality care



Caregiver coaching session

